

## Transport Subsidy Scheme EFTPOS Terminal and Receipt Messages

MESSAGE DISPLAYED ON PINPAD	MESSAGE ON RECEIPT	EXPLANATION	ACTION
TRANSACTION APPROVED	APPROVED 00	The transaction has been approved by the terminal.	<ul style="list-style-type: none"> <li>Passenger pays 50% of fare.</li> </ul>
TRANSACTION DECLINED INVALID MEMBER	DECLINED 82 INVALID MEMBER CONTACT NT TRANSPORT	Card holder not a Transport Subsidy Scheme member.	<ul style="list-style-type: none"> <li>Passenger pays 100% of fare.</li> <li>Driver must provide receipt.</li> </ul>
INSUFFICIENT FUNDS DO NOT PROCEED WITH PAYMENT	DECLINED XL INSUFFICIENT FUNDS CONTACT NT TRANSPORT	Member does not have subsidy entitlements or lift incentives.	<ul style="list-style-type: none"> <li>Passenger pays 100% of fare.</li> <li>Driver must provide receipt.</li> </ul>
TRANSACTION DECLINED CONTACT ISSUER	DECLINED 04 CARD CANCELLED CONTACT NT TRANSPORT	Member's card has been disabled or cancelled.	<ul style="list-style-type: none"> <li>Passenger pays 100% of fare.</li> <li>Driver must provide receipt.</li> </ul>
CANNOT PROCESS CRD TRY AGAIN OR USE TSS VOUCHER	DECLINED YD CANNOT PROCESS CARD	Member's card cannot be read by the terminal.	<ul style="list-style-type: none"> <li>Driver to use emergency docket.</li> <li>Passenger pays 50% of fare.</li> <li>Driver must provide receipt.</li> </ul>
CANT VALIDATE CARD TRY AGAIN OR USE TSS VOUCHER	DECLINED TW CANNOT PROCESS CARD USE TSS VOUCHER	Member's card cannot be authenticated by the terminal.	<ul style="list-style-type: none"> <li>Driver to use emergency docket.</li> <li>Passenger pays 50% of fare.</li> <li>Driver must provide receipt.</li> </ul>
CARD INVALID DO NOT PROCEED WITH VOUCHER PMENT OR CANNOT READ CARD, CLEAN AND REINSERT	DECLINED TW CARD INVALID	Driver has swiped the card rather than inserting it.	<ul style="list-style-type: none"> <li>Driver must reinsert the card. If the identical message appears the passenger pays 100% of the fare.</li> <li>Driver must provide receipt.</li> </ul>